

WORRY-FREE GUARANTEE

c o v e r a g e & d e t a i l s

flair
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We strive to provide the highest quality products—engineered to last a lifetime. This starts with manufacturing fabrics using state-of-the-art techniques, and then hand crafting them into beautifully-functioning window treatments. We use only the highest quality materials in ISO-certified processes, which ultimately leads to reliable products. As an expression of the confidence we have in our products, flair21 fabrics come with a 5-year guarantee not to shrink, stretch or fade, and every finished product comes with the following limited lifetime warranty:

COVERED BY A LIMITED LIFETIME WARRANTY

- ✓ flair21 warrants its products for defects in materials, workmanship or failure to operate for as long as the original retail purchaser owns the product (unless shorter periods are provided below).
- ✓ All internal mechanisms, components and brackets.
- ✓ Operational cords – 7 years from the date of purchase.
- ✓ flair21 motorized components are warranted for the first five years from the date of purchase.
- ✓ All flair21 fabrics—except those containing natural fibers—are guaranteed not to shrink, stretch or fade during the first five years from the date of purchase.*
- ✓ Repairs and replacements will be made with like or similar parts or products.

NOT COVERED BY A LIMITED LIFETIME WARRANTY

- X Any conditions caused by normal wear and tear (including but not limited to exposure to the sun).
- X Alterations, abuse, misuse or accidents (including but not limited to wind, water/moisture damage) to the flair21 product.
- X Failure to follow flair21 instructions regarding installation, measurements, cleaning or maintenance.
- X Shipping charges, cost of removal and reinstallation.
- X Due to the characteristics of natural fibers, fabrics such as (but not limited to) linens, silks and cottons do not carry the same 5-year guarantee against shrinking, stretching and/or fading.

flair21 RESERVES THE RIGHT TO REPAIR PRODUCTS COVERED UNDER WARRANTY RATHER THAN TO REPLACE THE PRODUCT.

To Acquire Warranty Service: Contact your original retail dealer, or visit www.flair21.com to find the closest dealer.

Note: In no event shall flair21 be liable or responsible for incidental or consequential damages or for any other indirect damage, loss, cost, or expense. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion or limitation may not apply to you. This warranty gives you specific legal rights, and you may have other rights, which vary from state to state.

*This represents <1% (or in a few cases, <2%) shrinkage.

Different warranty periods and terms apply for commercial products and applications.